



MEADOW PARK SCHOOL

REMOTE LEARNING POLICY

Approved by: LGB

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1. Aims

This remote learning policy for staff aims to:

- Ensure consistency in the approach to remote learning for students who aren't in school
- Set out expectations for all members of the school community with regards to remote learning
- Provide appropriate guidelines for data protection

2. Roles and responsibilities

2.1 Teachers

When providing remote learning, teachers must be available during their normal contracted hours. This Policy recognises that delivery will necessitate flexibility due to colleagues needing to balance work and home commitments in a lockdown environment.

If teachers are unable to work for any reason during this time, for example due to sickness or caring for a dependent, they should report this using the normal sickness absence procedure.

When providing remote learning, teachers are responsible for:

- Setting work
- Monitoring the engagement of students and intervening as necessary to ensure relevant colleagues are alerted if concerns are raised
- Providing feedback on pupil work
- Maintain regular contact with students using procedures agreed at school level
- Staff should respond to emails from parents and students in line with the FPMAT Policy for Responding to Parents. This will safeguard colleagues from unreasonable expectations where these may arise
- Any complaints should be handled with reference to the MAT Complaints Policy and forwarded to the Complaints Coordinator at the school
- Any safeguarding concerns should be handled in accordance with the relevant school level Safeguarding Policies
- Behavioural concerns should be addressed using the school level Behaviour for Learning Policy
- Calendared meetings should be attended in a virtual environment wherever this is possible. The MAT Staff Code of Conduct will apply in all virtual meetings

2.2 Non-teaching support staff

When assisting with remote learning, non-teaching staff must be available during their normal contracted hours. This Policy recognises that delivery will necessitate

flexibility due to colleagues needing to balance work and home commitments in a lockdown environment.

If staff are unable to work for any reason during this time, for example due to sickness or caring for a dependent, they should report this using the normal sickness absence procedure.

When assisting with remote learning, non-teaching support staff are responsible for:

- Supporting students who aren't in school with learning remotely
- Attending virtual meetings with teachers, parents and students
- Staff should respond to emails from parents and students in line with the FPMAT Policy for Responding to Parents. This will safeguard colleagues from unreasonable expectations where these may arise
- Any complaints should be handled with reference to the MAT Complaints Policy and forwarded to the Complaints Coordinator at the school
- Any safeguarding concerns should be handled in accordance with the relevant school level Safeguarding Policies
- Behavioural concerns should be addressed using the school level Behaviour for Learning Policy
- Calendared meetings should be attended in a virtual environment wherever this is possible. The MAT Staff Code of Conduct will apply in all virtual meetings

2.3 Curriculum Leads/SENCO

Alongside their teaching responsibilities, curriculum leads and the SENCO are responsible for:

- Considering whether any aspects of the subject curriculum need to change to accommodate remote learning
- Working with teachers teaching their subject remotely to make sure all work set is appropriate and consistent
- Working with other subject leads and senior leaders to make sure work set remotely across all subjects is appropriate and consistent, and deadlines are being set an appropriate distance away from each other
- Monitoring the remote work set by teachers in their subject – explain how they'll do this, such as through regular meetings with teachers or by reviewing work set
- Alerting teachers to resources they can use to teach their subject remotely

2.4 Senior leaders

Alongside any teaching responsibilities, senior leaders are responsible for:

- Co-ordinating the remote learning approach across the school, including oversight of how remote learning is integrated into the school's curriculum
- Ensuring staff are supported and any identified training needs are supported as necessary
- Monitoring the effectiveness of remote learning
- Monitoring the security of remote learning systems, including data protection and safeguarding considerations

2.5 Designated Safeguarding Lead

Please refer to school level Safeguarding & Child Protection Policies

2.6 IT staff

IT staff are responsible for:

- Fixing issues with systems used to set and collect work
- Helping staff and parents with any technical issues they're experiencing
- Reviewing the security of remote learning systems and flagging any data protection breaches to the data protection officer
- Assisting students and parents with accessing the internet or devices

2.7 Students and parents

Staff can expect students learning remotely to:

- Be contactable during the school day
- Complete work to the deadline set by teachers
- Seek help if they need it, from teachers or non-teaching support staff
- Alert teachers if they're not able to complete work

Staff can expect parents with children learning remotely to:

- Make the school aware if their child is sick or otherwise can't complete work
- Seek help from the school if they need it
- Be respectful when making any complaints or concerns known to staff

2.8 Local Governing Body (LGB)

The LGB is responsible for:

- Monitoring the school's approach to providing remote learning to ensure education remains as high quality as possible
- Ensuring that staff are certain that remote learning systems are appropriately secure, for both data protection and safeguarding reasons

3. Who to contact

If staff have any questions or concerns about remote learning, they should contact the following individuals:

Mrs Kerry Secker – Assistant Headteacher, Teaching and Learning
Mrs Helen Lawrence – Deputy Headteacher, Quality of Education

4. Data protection

4.1 Accessing personal data

When accessing personal data for remote learning purposes, all staff members will:
Access data, via their school's secure cloud service or server in the IT network
Only access data using IT hardware provided by the school for that purpose – not via personal devices

4.2 Processing personal data

Staff members may need to collect and/or share personal data such as email addresses as part of the remote learning system. As long as this processing is necessary for the school's official functions, individuals won't need to give permission for this to happen.

However, staff are reminded to collect and/or share as little personal data as possible online.

4.3 Keeping devices secure

All staff members will take appropriate steps to ensure their devices remain secure. This includes, but is not limited to:

- Keeping the device password-protected – strong passwords are at least 8 characters, with a combination of upper and lower-case letters, numbers and special characters (e.g. asterisk or currency symbol)
- Ensuring the hard drive is encrypted – this means if the device is lost or **stolen, no one can access the files stored on the hard drive by attaching it to a new device**
- Making sure the device locks if left inactive for a period of time
- Not sharing the device among family or friends
- Installing antivirus and anti-spyware software
- Keeping operating systems up to date – always install the latest updates

5. Safeguarding

All staff should follow their school Safeguarding Policy and procedures, taking note of any adaptation as a response to a specific incident.

6. Monitoring arrangements

This policy will be reviewed annually by the Local Governing Board.

7. Links with other policies

This policy is linked to MAT and school-level policies, including:

- Behaviour for Learning policy
- Child protection policy and Coronavirus addendum to this
- Data protection policy and privacy notices
- Home-school agreement
- ICT and internet acceptable use policy
- Online safety policy
- Complaints Policy
- Responding to Parents Policy